



RISK REMINDER

Name: _____ Company: _____

DOG BITE PREVENTION

Dog Bites are one of the biggest threats to delivery services.

Dogs can be triggered by motion, such as running.

How to avoid Dog Bites while delivering packages?

STAY IN CONTROL

- When faced with an aggressive dog, remain as calm as possible.
- Fight the urge to scream, run or react in a manner that may be interpreted as aggressive.
- Aggressive dogs will see another sign of aggression as an invitation to escalate the situation.
- Give the aggressive dog as little reaction as possible.
- Running can trigger an aggressive dog's prey instinct to chase and catch animals.

AVOID THE STARE-OFF

- AVOID direct eye contact with an aggressive dog.
- Looking a dog straight in the eyes may make them feel like they are being challenged.
- When an aggressive dog feels threatened or challenged, they will not back down.
- Once you have avoided the dog attack, claim your space.



CLAIM YOUR SPACE

- Stand slightly sideways while keeping the dog in your peripheral view.
- Standing this way makes a person a smaller target and could be viewed as less of a threat to the dog.
- Take charge of your own space by putting something, such as the package you are delivering out in front of yourself to help take up space around you.
- Continue to keep a calm, yet assertive demeanor, this will demand the dog's respect and help de-escalate the situation.
- If the dog continues to be aggressive, you can attempt to distract with a water bottle or dog treats.
- It is a good idea to carry treats with you and throw them away from yourself to deter the dog from your direction.
- Always carry pepper spray in case your preventative measures do not work.

PREVENTION TOOLS

- Dog Treats may distract an aggressive dog and allow the individual time escape. Dogs associate these treats with kindness and may deescalate the situation.
- Dog Safe Spray is a strong, but dog safe spray that deters a dog from attacking. Dog Spray should be utilized due to dogs sensitive nose, human orientated pepper spray would severely harm the dog.
- Ultra-Sonic Noise fobs can emit ultra sonic noise up to ~20 feet safely deterring a dog from attacking.
- Bulli Ray Bite stick and barrier device (Heavy duty umbrella) provide a barrier between the employee and the attacking dog.

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